

LIC. NO. 876533

JOHN BURGER

Heating & Air Conditioning, Inc.



"Keeping our customers comfortable year-round"

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March 18, 2020

Dear Customer,

We at John Burger Heating and Air Conditioning, Inc. provide essential services to homes, businesses, grocery stores and healthcare facilities. Our number one priority is to keep our customers, employees and their families safe. As we continue to closely monitor the U.S. Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO) and our local government and health department in regard to the coronavirus (COVID-19), we wanted to reach out to you to let you know the steps John Burger Heating & Air Conditioning, Inc. is taking to ensure we are serving you in the safest way possible.

- We will ask our customers if they have experienced illness in the past few weeks to reschedule the appointment.
- We are practicing "social distancing" by not shaking hands and maintaining a reasonable distance from anyone in the home or building.
- Our technicians and installers are wearing disposable working gloves and shoe covers to protect you, your family and themselves.
- We are increasing routine hygiene including hand washing and sanitizing after each visit as well as at our office.
- If an employee is not feeling well, they are not permitted to come to work.

We recommend staying informed by visiting the CDC and WHO as they are updating their sites with the latest information.

In closing, should you have a need such as picking up groceries or medicine and are unable to do so, please call us and we will make every effort to help. We are all in this together.

Thank you for your trust in John Burger Heating & Air Conditioning, Inc.

John Burger

Jennifer Burger

Trey Burger